

# Government: eJustice Solutions for Law & Order

## Improve Information Access and Operational Efficiency for Law Enforcement and the Courts

National, regional and local jurisdictions must deal with the reality of increasing volumes of criminal activity and the pressures of mounting court cases, both civil and criminal. How do you gain the necessary information access to effectively complete critical responsibilities in the face of tightening budgets? Digital case management, e-filing and tracking will help law enforcement and the courts to address these challenges.

### Assure Accuracy and Fairness in the Justice System

Global 360 eJustice solutions focus on Law Enforcement and the Courts, delivering paper conversion, process automation, and electronic workflow and Case Management:

#### eJustice for Courts

The eJustice for Courts solution streamlines case management for the trial docket and provides improved information access for all stakeholders, including the Clerks of the Court, Accounting, Judges, and Public Defenders. The solution makes information available online, and improves stakeholder service, providing compliance with Legislative information access mandates -- for example, secure access to official records via the Internet -- and integration with the system(s) of record. The result is significant productivity gains for the process participants and reduced costs for storing paper and searching for lost and misplaced paper.

#### eJustice for Law Enforcement

The Law Enforcement solution offers unprecedented access to information on a time-sensitive basis. The solution creates case folders for daily criminal arrests, as well as for incarcerated inmates. The system tracks the collection of information such as criminal offender DNA samples, acts as a database repository for inmate and arrestee data, identifies subjects in custody who are eligible for processes and procedures such as DNA sample collection, integrates with various state, local, and federal systems, and implements legislative rules governing procedures like DNA collection to make eligibility determinations.

Prompted by our "go paperless" initiative, the Global 360 solution is changing the way work is being done here at the Pinellas County Clerk's Office. It is making us more efficient and more effective, and we've made the information more accessible to our citizens, attorneys, and judges. That is what our open system in the State of Florida is about.

*Ken Burke, Clerk of the Court - Pinellas County, Florida*

The solution is mission-critical for the criminal justice agencies in LA County. It has streamlined the business process to check and collect DNA samples from qualified offenders, enabling LAC to better serve the public interest. Moreover, these DNA samples, which are processed by the State of California and added to the State and FBI DNA databases, serve as a critical component for helping to solve both local, state and national crimes using case management technology.

*Ali Farahani, Director - Los Angeles County Information Systems Advisory Body (ISAB)*

## Change How Your Work Gets Done

Government agencies can do more than traditional and simple process automation – just focusing on the way work moves through an organization and making it go faster. Successful organizations are instead focusing on the people, processes, documents, and collaboration throughout the organization – truly changing how the work gets done. Global 360 combines its market-leading business process and document management suite with the first out-of-the-box user applications – viewPoint™ – that address the unique needs of all people in a process. These applications give each individual participant unique “views” of the information and capabilities they need to do their job – improving their experience as well as the interaction and collaboration between all of the participants in a process.

By changing the way work gets done, Global 360 BPM solutions cut deployment time by 50% and achieve 40% greater productivity - dramatically improving business performance while reducing operational costs. As a result, organizations can meet business performance goals, and exceed the service expectations of customers.

## Accelerate Time to Value with Government solutionViews

Benchmark studies show that leveraging industry solution frameworks can dramatically improve time-to-value for organizations.

Global 360's Government solutionView frameworks bring together industry best practices and proven process improvement solutions to accelerate your agency's productivity gains and operational results in critical business areas.

Built on Global 360 process and document management technology, each solutionView delivers out-of-the-box components pre-configured for your specific business process,

with the tools and best practices to quickly get everyone critical to your process initiative started, including:

- » viewPoint - our distinctive, out-of-the-box applications to dramatically improve productivity for every user-type
- » Baseline Process Maps
- » Business Rules
- » Dashboards and Reports (Tracking critical KPIs)

Take the first step towards greater productivity and operational efficiency. Global 360 solutionViews, along with our QuickStart implementation services, enable you to build confidently upon our industry-specific process knowledge and experience base. We'll work with you to tailor a solutionView to your specific needs and goals. The result is measurable productivity improvements with dramatically quicker time to value for your organization.



### CORPORATE HEADQUARTERS

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